Information for tenants about using the internet connection

To make this text easier to read, the masculine form is used when specifying persons. The designation applies equally to all persons of any gender (m / f / d).

- **In the residence of Studierendenwerk there is no WLAN!**
- **It needs a cable to connect the device!**
- **Activation of the internet connection starts with the beginning of the tenancy agreement!**
- **Only use the configuration data provided by the Studierendenwerk!**
- **When connecting a router, follow the instructions under "How to connect a router"!**
- **Avoid connecting several devices one after the other, the internet connection will be blocked!**

How to connect a router
When using a router, infrastructure must not be interfered with through the use of a router!
The owner of the router is responsible to Studierendenwerk for any disturbance caused by the use of this device!

Configuration – Please look at the email got before moving in
- „Studierendenwerk Darmstadt: Wichtig! Zugangsdaten Internetanschluss / Important! Settings for internet port"

Pay attention by buying a router!
Unsuitable:
- DSL-Modem
- Switch
- Hot-Spot
- Access-Point
- Router with modem function

Suitable:
- router that can handle NAT (Network Address Tranlation, "cascaded router") and be operated directly on an IP network.

Security measure
at your router:
- regularly install updates for the operating system
- password protection for router access
- WLAN encryption (min. WPA2)

at your device (PC, laptop):
- regularly install updates for the operating system
- activate the firewall
- install antivirus software
- regularly scan for viruses, min. once a week

Traffic limit
The data volume is limited to **120GB**. **After the data volume has been reached, the connection is automatically blocked.**
The internet volume cannot raised up, transferred or switched. An overview of the consume of volume can be found at https://traffic.stwda.de .

Further important information you will find on page 2!

Changing device

If more than three devices (wired) are used on the junction box, Internet access is automatically blocked.
For approval, please contact the team of network tutors or the on-site service in your residential complex.

Sending emails

The residential complex is located in the IP address area of TU Darmstadt. Therefore default email delivery using port 25 is blocked (e.g. via Outlook or Thunderbird)!

Configuration:

- SMTPs: SSL/TLS Port 465
- IMAPs: Port 993

Further information:
http://www.hrz.tu-darmstadt.de/mail/e_mail/mail_studierende/mail_studierende_einrichten/mail_studie-rende_programme/index.de.jsp

Faults

In the case of the disruptions listed below caused by the subscriber, the port is blocked by HRZ of TU Darmstadt or IT department of Studierendenwerk:

- Virus detection
- Using an incorrect IP address
- Scanning ports of other machines
- Copyright infringement

In this case, immediately contact the team of network tutors or the on-site service in your residential complex.

Contact

Please have the following information ready if you have any questions:

- Tenancy agreement
- In-house VO number (number of flat, not tenancy no.)

We thank you for paying attention to the points mentioned above.

Best regards,
Studierendenwerk Darmstadt / IT Abteilung